

Press Release



MAAG Group spare parts available 24/7 at the click of a button

Oberglatt, Switzerland, March 18, 2025 – The myMAAG webshop (shop.maag.com) is a comprehensive tool for ordering spare parts quickly and securely. Since going live at the beginning of 2022, several hundred customers have begun using the platform to efficiently order spare parts for gear pumps, pelletizing and filtration systems and pulverizers.

The MAAG Group webshop is being continuously updated and offers convenience and functionality. In addition to the optimized quotation function, myMAAG enables faster ordering thanks to an improved quick order process. The order history feature has also been further refined. In the near future, the optimized installed base feature will enable even faster retrieval of documentation, media content and suitable spare parts for the corresponding machines.

One highlight is the proactive e-mail notification of order and delivery status, which increases transparency and planning reliability. The range is constantly being expanded, so that almost 300,000 products are now available online. The stored images help with better identification.

myMAAG is a comprehensive, digital platform that offers customers convenient and efficient interaction. The web store is currently available at shop.maag.com for customers in Europe and the USA, and other regions will be connected gradually.

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Pictures 1		myMAAG webshop available 24/7
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About the MAAG Group

The MAAG Group is a broadly diversified global solutions provider with integrated and customizable systems in process technology for the polymer, chemical, petrochemical, pharmaceutical and food industries. Its Pump & Filtration Systems, Pelletizing & Pulverizing Systems, Recycling Systems and Digitalization divisions consolidate the many years of experience and in-depth know-how of the AMN, AUTOMATIK, ETTlinger, GALA, MAAG, REDUCTION, SCHEER, WITTE and XANTEC product brands. The MAAG Group currently employs over 1,700 people at production sites in Switzerland, Germany, Italy, the USA, and China. Additional sales and service centers in France, Malaysia, India, Thailand and Brazil ensure close attention to customers' needs. For more information visit www.maag.com.

The MAAG Group is a business unit of Pumps & Process Solutions, a segment of the Dover Corporation.